

Data Measures for Program Enhancement Plan February 24, 2005

Importance of Data for PEP

- State has specific improvement targets for national safety and permanency standards
- State must show measurable improvement on CFSR performance items
- Failure to meet improvement goals can result in federal financial penalties
- Federal government will review data to measure state achievement

Sources of Data for PEP

- eWiSACWIS data for national safety and permanency standards (AFCARS and NCANDS)
- eWiSACWIS data for selected CFSR outcome items
- CQI review data for selected CFSR outcome items
- Other data for a few CFSR outcome items

Safety National Standards

- Recurrence of maltreatment (nat'l standard and CFSR Item 2) - eWiSACWIS report sm06a03
- Maltreatment while in OH care (nat'l standard) - eWiSACWIS report sm10a23 *
- Data will be taken from NCANDS child file; DCFS will submit first file for FFY 2005. Alternate data was used for the PEP.

Note: * = report best used on statewide basis

Permanency Nat'l Standards

- Timeliness of reunification (nat'l standard and CFSR Item 8) - eWiSACWIS report sm10a22
- Timeliness of adoption (nat'l standard and CFSR Item 9) - eWiSACWIS report sm10a20 *
- Re-entry to OH care (nat'l standard and CFSR Item 5) - eWiSACWIS report sm10a24
- Placement stability (nat'l standard and CFSR Item 6) - eWiSACWIS report sm10a25
- Data is taken from AFCARS foster care file

eWiSACWIS PEP Reports Safety Items

- Timeliness of CPS investigations (CFSR Item 1)
- eWiSACWIS report ready 3/04
- Completion of safety assessments/plans (CFSR Item 3) - eWiSACWIS report ready 3/04
- Safety services identified for safety risks (CFSR Item 3) - eWiSACWIS report ready 3/04

eWiSACWIS PEP Reports Permanency Items

- Length of stay in OH care (for caseload analysis) - eWiSACWIS report sm10a21
- Permanency goals (CFSR Items 7 - 9) - eWiSACWIS report ready 6/04
- ASFA TPR requirement (CFSR Item 7) - eWiSACWIS report ready 3/04
- Independent living plans (CFSR Item 10) - eWiSACWIS report ready 3/04 **

Note: ** = eWiSACWIS screen use is limited

eWiSACWIS PEP Reports Permanency Items, cont.

- Placement with siblings - (CFSR Item 12) eWiSACWIS report ready 3/04
- Indian Child Welfare Act notification (CFSR Item 14) - eWiSACWIS report ready 3/04
- Foster provider demographics (for diligent recruitment) - eWiSACWIS report ready 6/04
- Use of relatives for placement (CFSR Item 15) - possible eWiSACWIS report

CQI Review Results Permanency Items

- Visitation with parents and siblings (CFSR Item 13)
- Maintaining connections for children (CFSR Item 14)
- Use of relatives for placement (CFSR Item 15)
 - CQI results primary measure
- Relationship of children with parents (CFSR Item 16)

eWiSACWIS PEP Reports Well Being Items

- Family assessments and service plans (CFSR Item 17) - eWiSACWIS report ready 3/04
- Worker contact with children (Monitoring only for CFSR Item 19) - eWiSACWIS report ready 3/04 **
- Worker contact with parents (CFSR Item 20) - new eWiSACWIS report ready 3/04 **
- Use of education screen (CFSR Item 21) - eWiSACWIS report ready 6/04 **
- Use of medical screen (CFSR Items 22 and 23) - eWiSACWIS report ready 3/04 **

CQI Review Results Well Being Items

- Services provided based on needs assessment (CFSR Item 17) - CQI results primary measure
- Family involvement in case planing (CFSR Item 18)
- Medical needs of children (CFSR Item 22) - CQI results primary measure
- Mental health needs of children (CFSR Item 23) - CQI results primary measure

Limitations of Data Sources

- * Due to small numbers of cases, these reports may not be useful on a county-by-county basis.
- ** Completion of eWiSACWIS screens is currently not required, so usefulness of reports will depend on how counties are using eWiSACWIS screens.
- The QI case reviews process results will be limited to counties reviewed under the new QI process. The case review tool will be made available to counties that want to review their own cases.

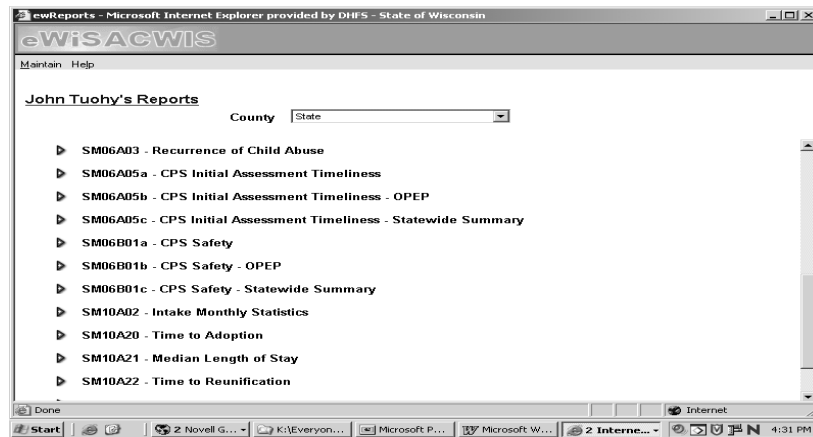
PEP Reports Features

- Statewide summary information showing results by county
- County summary information showing results by site
- Detailed case list in Excel that can be downloaded for local data analysis
- Working with counties to validate reports
- Reports will be available via web to authorized users via eWReports

PEP Report Features, cont.

- Key features for reports:
 - Performance measure easy to understand
 - Context information provided where useful
 - Ability to drill down to case detail
 - Terms used in reports are defined
 - Information linked to eWiSACWIS screens where data is entered
 - Provide “cheat sheets” for entering data

eWReports - Report List



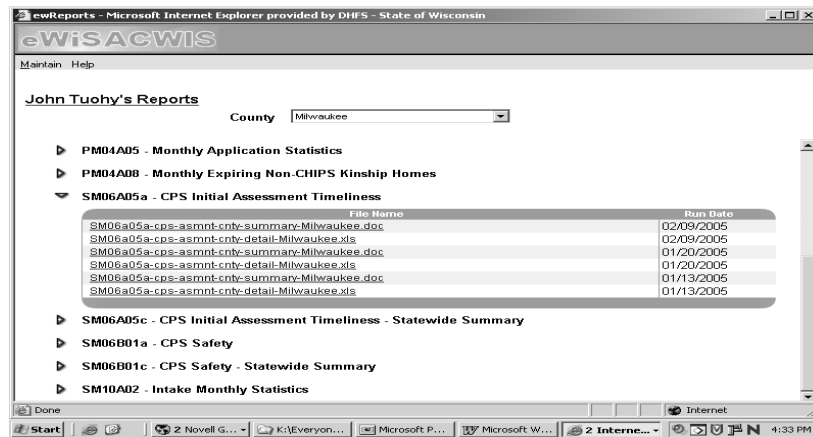
PEP Reports - Statewide Summary

Microsoft Word - SM06A05c.cps-asmnt-state-asmnt-summary.doc

DATE: 01/04/2005 Wisconsin Dept. of Health and Family Services Report ID: SM06A05c
Time: 01:00 PM Division of Children and Family Services Page: 1
County: Statewide CPS Initial Assessment Timeliness
Report Begin Date: 10/01/2004 Report End Date: 11/31/2004

County/State	Completed Assessments	Screened-in PS Reports	Assessments with Multiple PS Reports	Avg Days to Screen-in PS Report	Avg Days to Assign TA worker	Avg Days to Approve TA
STATEWIDE TOTALS	6588	6959	724	2.59	1.09	76.70
Adams	15	27	1	0.50	1.17	122.87
Ashland	15	15	0	0.00	7.04	79.91
Barron	69	61	1	1.14	1.39	49.59
Barriss	16	10	1	0.99	1.39	71.74
Brown	126	126	0	1.05	1.06	46.42
Burlington	18	21	1	0.41	0.67	60.42
Calumet	17	17	1	2.29	0.71	60.26
Chippewa	17	17	0	2.29	0.67	147.24
Clark	17	20	0	2.59	2.46	47.36
Clay	17	20	1	1.99	1.70	110.92
Columbia	17	17	0	0.47	0.51	59.70
Crawford	17	17	1	2.75	2.27	121.11
Dane	121	122	0	1.04	1.09	59.71
Dodge	11	11	0	1.25	0.84	76.19
Douglas	11	11	0	1.04	0.84	46.74
Dunn	122	124	12	1.40	1.35	61.19
East Central	11	11	1	1.05	1.05	107.91
Flambeau	11	11	0	1.09	1.91	74.05
Fond Du Lac	11	11	0	0.99	1.12	46.12
Franklin	11	11	0	2.40	1.12	71.74
Green	11	11	0	1.40	2.24	127.91
Green Lake	11	11	0	2.16	2.16	89.11
Iowa	11	11	0	1.05	1.17	117.41
Jones	11	11	0	0.50	0.42	76.61

eWReports - County Reports

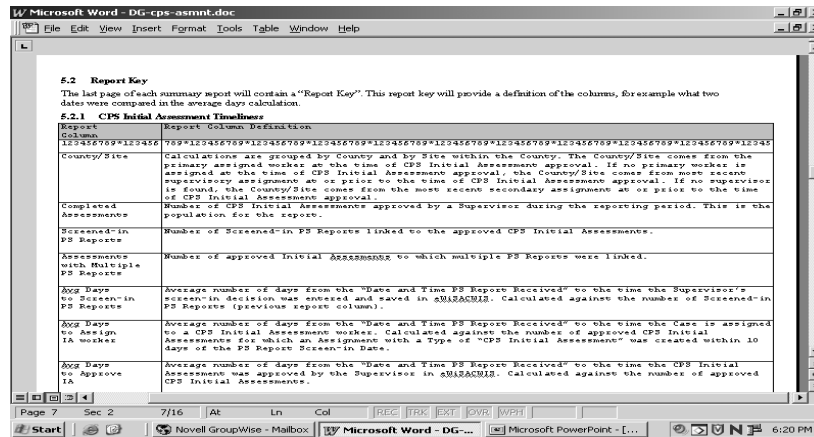


PEP Report - County Detail

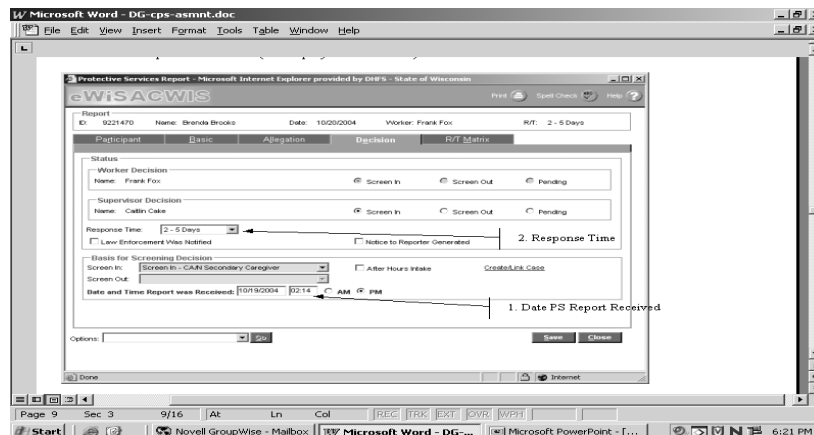
The screenshot shows a Microsoft Word document titled "SM06a05a-cps-asmnt-cnty-summary-Milwaukee[1].doc". The document contains a PEP Report for Milwaukee County, January 2005. The report includes a header with the date, time, county, and report ID. Below the header is a table with columns for County/Site, Completed Assessments, Screened-in ES Reports, Assessments with Multiple ES Reports, Avg Days to Screen-in ES Reports, Avg Days to Assign IA worker, and Avg Days to Approve IA.

County/Site	Completed Assessments	Screened-in ES Reports	Assessments with Multiple ES Reports	Avg Days to Screen-in ES Reports	Avg Days to Assign IA worker	Avg Days to Approve IA
Milwaukee-Site 5	134	140	4	0.30	0.39	75.63
Milwaukee-Site 4	116	121	4	0.35	0.47	79.04
Milwaukee-Site 3	103	109	6	0.25	0.39	44.61
Milwaukee-Site 2	143	157	7	0.59	0.36	71.82
Milwaukee-Site 1	85	95	7	0.53	0.40	75.60
Milwaukee-Admin	29	29	0	0.12	0.77	107.46
All	535	651	28	0.29	0.41	71.66

PEP Report Key for Terms



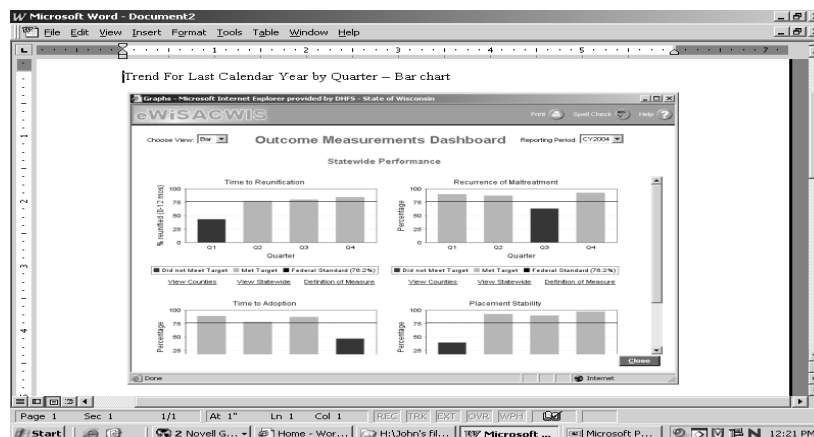
eWiSACWIS Screen Shots



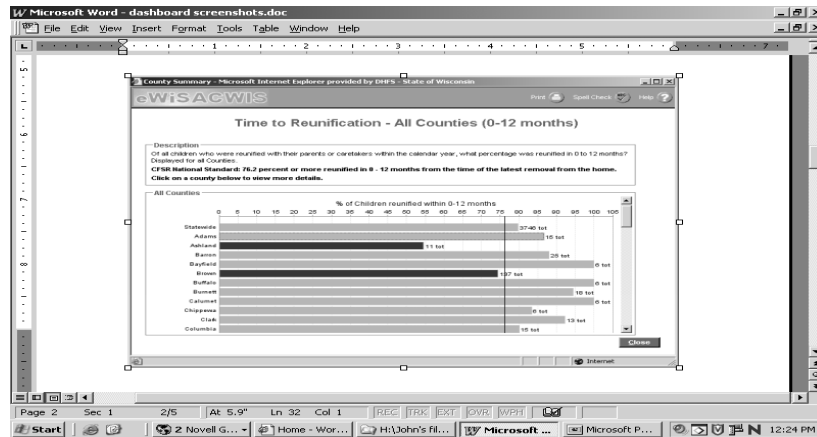
Visual Presentation for PEP Reports

- DCFS is working on web-based “dashboard” to make PEP reports available in visual format
- Visual format will allow users to drill down to more detail with point and click
- Can change views to see current period, trends and comparisons between units within agency
- Can chart performance of agencies and units compared with PEP goals

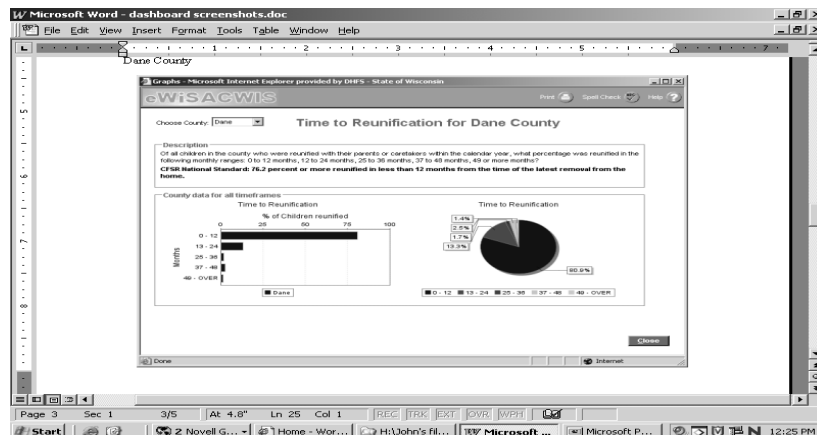
Prototype Visual Trend Data



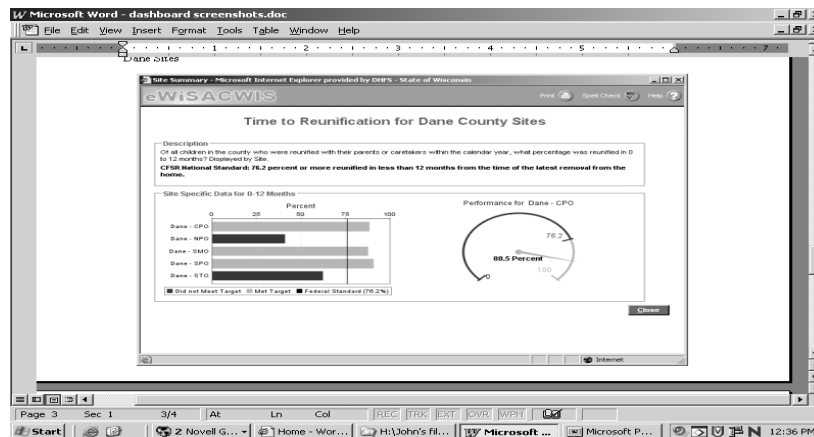
Prototype Visual County Comparison



Prototype Visual County Detail



Prototype Visual County Detail by Site



Report Issues

- Organizational culture to mistrust data, especially if data is used for punitive purposes
- Counties still learning how to use eWiSACWIS; variation in data entry practices and data quality
- Specifying what information is “required” to be documented in eWiSACWIS
- Need to correct missing/incomplete information
- Timeliness of data entry and supervisor approval
- Fluctuations due to small number of cases

Discussion Questions

- Supporting local agency staff to use PEP report information effectively
- How broadly should access be allowed to PEP report information
- Incorporating PEP report information into the CQI county review process
- Building confidence in eWiSACWIS data so it can be used to accurately measure progress

More Information

Wisconsin CFSR/PEP web site:

CFSR: <http://dhfs.wisconsin.gov/cwreview/cfsr/cfsr.htm>

PEP: <http://dhfs.wisconsin.gov/cwreview/PEP.htm>

Contact John Tuohy, DCFS

phone 608-267-3832

email tuohyjo@dhfs.state.wi.us